

Maitri Massage LLC – Service & Privacy Policy, Terms of Use

www.maitrimassage.net

BY USING THE MAITRI MASSAGE LLC WEBSITE, YOU EXPRESSLY AGREE TO THESE TERMS OF USE

SERVICE POLICY

At Maitri Massage LLC, we understand that unanticipated events occur in everyone's life. Unforeseen events such as a child's illness, a rescheduled meeting, or an urgent personal matter are a few reasons why one might cancel a massage appointment. Therefore, we have adopted the following policies:

Appointment:

Please arrive 10 minutes prior to the scheduled start time. All massages have a specific time schedule and early arrival allows for a relaxed experience while minimizing the impact on other clients and the therapist(s). If you are visiting Maitri Massage LLC for the first time, please fill out the client form and bring it with you.

Cancellation:

Please provide at least 24 hour notice if you need to reschedule or cancel an appointment. If a client fails to cancel within 24 hours, Maitri Massage LLC has the right to obtain a 25% penalty payment for the scheduled service(s). If cancellations become a habitual problem, the client may be required to pre-pay for future services.

Late Arrival:

Late arrivals will only receive an extension of scheduled appointments if availability exists. If a late arrival is inevitable, your service(s) may be shortened in order to keep on schedule. Please discuss these options with your therapist(s) when you arrive.

No Show:

Clients who fail to show for appointments may be asked to pre-pay for future services.

Informed Consent:

Prior to each massage session, the treatment plan will be discussed with you. At your first visit you will receive a copy of the massage therapy policies and will be asked to sign the consent stating that you have read the information, understand it, and agree to comply with the policies and procedures.

Respect for Client Needs and Boundaries

Maitri Massage Inc. therapist(s) are happy to adjust pressure, temperature, musical volume, work longer on an area or move on if you request it.

The client may choose to: leave on as much clothing as needed for comfort, refuse any massage methods, stop massage at any time and is free to leave; the therapy door is never locked.

The client will always be modestly draped. Only the area being massaged will be undraped. The clients will be kept informed of the area to be massaged.

Occasionally, an emotional response to massage occurs. If this happens, it is ok to express the feelings in our safe, nonjudgmental environment - or you may request privacy and end the session. You are in control.

Professional Boundaries

Requests for sexual activity will not be tolerated, will be viewed as solicitation, and reported to the proper authorities under the guidelines of the massage therapy policies and procedures. The client will not be rescheduled if this occurs.

The breast and genital area will not be massaged under any circumstances. Permission will be asked before working close to these areas; otherwise, a professional distance will be maintained. Also, low back, hip & gluteal area will be massaged only with permission and can be worked through the draping if requested.

Sexual interaction or discussion of any kind between the client and the massage therapist is NEVER appropriate.

Minors

Children and young adults may receive massages so long as there is a signed consent form by a parent/guardian. Parents must be present on site at all times. Parents seeking infant massage must be present in the room with their child at all times.

Confidentiality

The discussion between the massage therapist and the client is confidential. The client may or may not choose to talk during the massage.

Existing and New Medical Conditions

It is the responsibility of the client to keep Maitri Massage LLC informed of any medical treatment currently being taken, and to provide written permission from the physician, chiropractor, physical therapist, etc., that the massage may be continued. The client must also keep Maitri Massage LLC informed of any changes in health conditions.

Maitri Massage LLC does not diagnose or prescribe for medical conditions nor are they allowed to provide treatment for a specific condition without a doctor's supervision.

WEBSITE PRIVACY POLICY AND TERMS OF USE

PRIVACY POLICY

Maitri Massage LLC is committed to your privacy. The following discloses the information gathering and dissemination practices for this website.

Personal Data: "Personal data" is information that can be used to uniquely identify or contact an individual. It includes a variety of information such as name, mailing address, phone number, email address and contact preferences.

General Policy: We collect personal data for various business purposes, and may share contact information and other details of web site users with our authorized dealers and service organizations if we believe in good faith that it is required to provide information and/or services that are requested or desired by those users. Unless compelled to do so by law, Maitri Massage LLC never sells, exchanges, or otherwise reveals personal data relating to site users of www.maitrimassage.net to any other party or organization for other purposes.

Information Logging: Maitri Massage LLC uses log files to track trends of web site activity. Log files capture IP addresses, browser types, OS types, hostname data and the time of each page request. Log file data is used within www.maitrimassage.net for service development, monitoring, and improvement.

Contact Policy: You may be contacted by Maitri Massage LLC sales staff and/or by their designated agents, if you have requested information or email updates, or had other prior contact with the company. From time to time, Maitri Massage LLC or our agencies may send email updates to users that have requested them. If you do not wish to receive these updates, you can opt out at any time.

Changes: This Policy is subject to change. Any such changes will be posted on this page. If you have any questions about this Privacy Policy please contact us via email at maitrimassage@yahoo.com.

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